

CAPE ELIZABETH SCHOOL DEPARTMENT (CESD) PowerSchool Family Portal Acceptable Use Terms

Access to grades and attendance through PowerSchool is provided to you as another form of communication with teachers and is designed to support a student's education.

Username and Password

- Username and passwords are to be kept confidential.
- Parents should not share their passwords with their children.
- Children in grades 5 through 12 will be issued their own unique logon and password.
- The district accepts no responsibility in the event the username and password is shared, given, stolen, or in any other way, becomes the possession of an individual other than the student/parent.
- In the event a username/password is compromised or if you forget your username and/or password:
 - Students: Please contact the Guidance Office at your school.
 - Parents: Please use the "Having trouble signing in?" link on the login page.

Posting of Grades

- Grades are available 24 hours a day / 7 days a week. Teachers will generally post their grades within ten school days of the assignment due date. However, some assignments may take much longer to grade.
- ***Please be patient. Do not contact teachers requesting a grade sooner than ten school days.***

Grade/Attendance Concerns

If you have concerns regarding grades and/or attendance as they appear in PowerSchool, we recommend:

- Student and parent discuss the assignment and grade.
- Student contacts the teacher directly.
- Parent may contact teacher via e-mail or voicemail if the issue is not resolved.
- Attendance concerns should be addressed to the Main Office.

Terms of Use

- CESD is providing this access as a privilege, and if it is abused, it will be revoked or terminated.
- CESD is not liable for any damages to your personal equipment incurred when connected to the PowerSchool System.
- CESD does not provide technical support for your home/work computer system.

Disclaimer:

The PowerSchool Family Portal is provided as a convenience and as an educational support tool. Current term grades and other information provided by this system are not official records and may or may not be accurate due to human or technical error. For official copies of transcripts and other student records for other institutions, please contact the school directly.